



About us

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Worcestershire's leading recruitment firm. Smarter recruitment & workforce solutions.

Click the icons to find out more.



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About us

We make it easier and more cost effective to hire the best person for the job, every time.

eResponse Recruitment is the only specialist recruitment agency dedicated specifically to candidates and employers within Worcestershire and South Birmingham.

Our enthusiastic and expert team all have many years experience matching candidates to their right role.



Our areas of expertise cover a range of key industry sectors including; commercial services, industrial & shop floor, accountancy, engineering and technical, creative media, sales and business development.

Facts and figures we're proud of...

86% of our customers would choose to **exclusively** use our services again as and when the need arises.

76% of new customers who utilise our temporary staffing services retain the assigned worker for the life of the vacancy booking.

84% of our customers would, or already have, recommended our services to other associate businesses.

6000 We're placing over 6000 people into local work each and every year.

30,000 We currently have over 30,000 candidates on our database, meaning we're more likely to already know of someone who's perfect for your vacancy.





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Why eResponse

Our performance guarantee; if we don't find the person you want to hire, there's **no charge.** (Guess how often that happens.)

Savings of up to 50%

Our unique blend of innovative online services supported by expert recruitment consultants coupled means we can deliver no-nonsense flat fee structures that afford you complete value for money.

No-nonsense, affordable pricing

We know that percentage based fees can be exasperating. Our range of services all have easy to understand charges designed to keep costs low and predictable. Whatever your budget, we'll have an effective recruitment solution guaranteed to work for you.

Proven local track record

Trusted by hundreds of local firms, we've grown through personal recommendation, repeat business and word of mouth. We place over 6,000 people into jobs across Worcestershire each and every year.

No challenge too big (or too small!)

We know that many of our customers have to meet staffing challenges at short notice and to tight deadlines. So our dedicated, expert team is set up to help you meet these challenges 24/7.

Ten top reasons to choose us...

Easy to understand fees.

Harness technology to deliver better & faster.

Guaranteed results: no hire, no cost.

Innovative, flexible, modular services.

Proven success rate, 66% of interviewees hired.

24hr response time, 24/7 support.

Highest professional industry standards.

Personalised service.

Local knowledge and focus.

Candidate database of 30,000 local people

Our customers say...

eResponse deliver incredible value with no nasty surprises or hidden charges. It would be impossible to imagine using any other recruitment solution.

Managing Director
Renderplas





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Need **guaranteed good temps**, at short notice?

Use our straightforward, affordable, no quibble guarantee service.

- **high quality staff** of all skills, ready to start right now
- **4hr 'cooling period'** guarantee
- **affordable, simple pricing** on a timesheet basis
- **24/7** support and response
- **PAYE & NI** taken care of by us



Temporary workers are no longer used just to cover sickness, holiday or parental leave cover; they exist to support your business through peak periods of trade where demand exceeds the capacity of your permanent staff.

Our Associate Workers are available at short notice, they are all local to your place of work and can be with you promptly to help cover additional workload, whether for a single shift or a longer period.

Recruitment Process Outsourcing

Experienced and skilled temporary workers available at short notice and on a short to longer term basis.

Our systems mean we can:

- fulfil your requirement in less than two hours
- undertake thorough skills assessment for you
- provide worker briefings, and inductions

4 hr 'cooling period' means you pay nothing if you notify us that a worker does not meet expectations within 4 hours of starting.

13 week Temporary to Permanent period available with no further fees to pay.



Our customers say...

Without question, the fastest and most cost effective route to us sourcing the people our business needed.

Richard Aston,
Freeman & Pardoe



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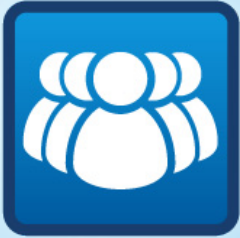


Talent Bank



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Need more, quality staff but wary of commitment?

Our crack teams are ready for work.

All this on a pay-as-you-go basis:

- **high quality staff** of all skills, ready to start right now
- **scalability and flexibility** at short notice
- **PAYE & NI** - outsource all or some of your payroll to us
- **KPI** management reporting in line with your SLA
- **training & management** provided by us



Recruitment Process Outsourcing is increasingly popular with many businesses now outsourcing the requirement for sourcing, selecting, deploying and managing a significant number of their workforce to a recruitment partner.

This is ideal for businesses who need experienced staff or teams to increase capacity for busy periods or are looking to grow without incurring additional fixed cost overhead. We can provide expert staff, at all levels, in many different sectors.

Recruitment Process Outsourcing

Lose the cost of employee turnover & concentrate on delivering your core services by outsourcing temporary, seasonal or longer term workforce needs to us.

Temporary workers are on permanent contracts with us to boost retention.

We handle all kinds of worker assignments from one to hundreds of workers at a time.

We had over 4500 temporary assignments during 2010.

We provide dedicated, onsite account management, induction, H&S and training schemes.



Our customers say...

For several years eResponse Recruitment have had the sole responsibility for managing our flexible workforce across multiple shifts - filling requirements at less than an hour's notice.

Matt Jauncey,
SP Group



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Want to **streamline** how you find the right people?

Use our expertise and fast, effective service to find the best candidates.

- **end-to-end or modular tailored solutions**
- **local, regional or national campaigns** maximising latest technology and social media platforms
- **micro-sites by our IT development teams**
- **experienced, dedicated team** and large database of potential candidates



Our fast, effective 'white label' service can be tailored exactly to your requirements which can be as straightforward as filtering applications, to complex programmes that include traditional and online advertising, competency screening, psychometric tests, coordinating assessment events and thorough management reporting.

Response Management Services

Proven to result in better, more qualified hires, and save time and cost.

- candidate advertising
- pre-screening & interviews
- scoring & shortlisting
- assessment events
- Management reporting

From short, local campaigns, to longer term, wider reaching programmes.

Tailored service to meet your exact needs and budget.

Make the best and lasting impression every time and boost your reputation as an employer of choice

24/7 access with realtime feedback and reporting.



Our customers say...

We have used the services of eResponse since 2004 during which time the supply of skilled, reliable labour has become the norm rather than the exception. I would not hesitate to recommend them.

Liz Williams
Manager, Redditch Borough Council



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Want **the best results** at a low, predictable cost?

Our unique online recruitment platform gives you total control & transparency:

- **never pay percentage based fees again**
- **most cost effective service** available to the local market
- **simple, monthly costs** according to salary bands
- **no hire = no cost:** only pay for successful hires



Enjoy the professionalism and value added service of a professional recruiter without the worry of expensive fees that offer no or few guarantees.

Combine the support of a qualified recruiter, dedicated to meeting people local to you, with the transparency of our unique online vacancy management portal.

Vacancy Manager

Vacancies published on

- National jobs boards
- Specialist jobs boards
- Our websites

Auto Job Alerts published to candidates via:

- Email alerts
- Social networking channels
- eResponse database
- Recruiter network

Screening (where desired)

- Online pre screening
- Telephone screening
- Competency based interviewing

Skills testing & assessments.

Over 500 tests available for:

- Call centre
- Accounts
- Clerical / administration
- Warehousing



Our customers say...

eResponse took all of the hassle out of the process. It would be impossible to imagine using any other recruitment solution.

Daniel Leedham-Green,
Renderplas



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Hire **the best** there is, not just best available.

Take control of your future success by building dynamic talent pools with us.

- **identify the best future hires**, before you need them
- **subscription based service** on flexible terms
- **low fixed monthly fee**, with no limits on hires
- **pricing to suit all budgets**, details on request



We work with you to implement your very own 'talent network' enabling you to identify and build a positive relationship with the people in your sector that have the skills to make a big difference to your business - before you need them.

This subscription based service means that our Talent Bank clients are removing the dependence of percentage fee for placements by paying a low fixed monthly fee no matter how many staff they recruit - keeping a tight control of recruitment costs.

Talent Bank

Develop multiple talent pools by office, department or job type.

Provide hiring managers with one source from which all applications can be processed and made available.

Beat your competition by building relationships now with people who can make a big difference in the future.

Manage recruitment processes professionally and independently with minimum hassle and cost.

Campaign or subscription based service available on 3, 6 or 12-months terms.



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Contact us for a 100% free of charge recruitment appraisal.

Redditch HQ

Unit 5 Unicorn Parade,
Unicorn Hill Redditch,
B97 4QR
t: 01527 66688
f: 01527 471682

Worcester branch

4 The Triangle,
Wildwood Drive,
Worcester,
WR5 2QX
t: 01905 673321

Finding the right person is rarely as simple as it seems.

Interested in finding people faster?

Contact us today:

0845 257 6686



www.e-responserecruitment.co.uk

