



Welcome to eResponse

Because we live in a rapidly changing world and increasingly competitive job market we make it our business to keep abreast of the local market situation.

Whether you are looking for your first job, the next step in your career, a change in direction or to re-enter the work place after a break then coming to eResponse is a sensible decision.

Are we different from other agencies?

We like to think so! Ongoing professional training and up to date technology ensures our consultants are more than competent. You can be sure we won't waste your valuable time giving false expectations but will offer advise on the best route to achieve your expectations.

What kind of work do we offer?

Whatever your skills, qualification level or experience we can assist you in finding a job that's challenging, rewarding and just what you are looking for. Your local branch will be able to provide both temporary and permanent vacancies for the following categories:

e.office Professionals

- Clerical, Secretarial & Reception
- Administration & Accounts
- Customer Services & Call Centre
- Sales & New Business Development

e.industrial& warehousing

- Warehouse, Logistics & Production
- Industrial & Shopfloor

e.driving& Logistics

- Class 1 Drivers
- Class 2 Drivers



0845 257 6686 Local rate



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How do we start the ball rolling?

We recognise that you may not have had contact with a recruitment organisation before and we'll spend as much time as we can with you when registering.

This provides you with the chance to learn how we operate and to ask us as many questions as you like. The consultant will spend time getting to know you in order to establish your skills and experience.

You may also be asked to complete one of the skill tests to give an accurate profile of your capabilities. This enables us to match your needs with those of our clients.

Making sure we have your details

You will be asked to complete a registration online and provide any other required forms including your right to work ID. Most clients like to see a CV for permanent vacancies as well as receive a profile from our consultants.

If you do not have a CV your consultant will be happy to advise you on how to go about preparing one.

Finding the right job

Once our consultants have all the relevant information they will begin searching for jobs which will be of interest to you, and for which you will be suited, whether temporary or permanent.

Our business has close contacts and relationships with many local employers and know the type of staff they employ. They can approach companies on your behalf who could well be interested in your skill set.

Not working while seeking a new career?

Whilst we're looking for the right job for you, eResponse Recruitment can offer you suitable temporary employment too!

Temping offers some important benefits. Companies quite often offer permanent jobs to temporary members of their team who have proved their worth. You will be increasing your skills and our consultants will know where to find you when the right permanent post becomes available.



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Interviews

Pre Interview Briefing

It's always better if you can pop into your local branch before an interview so our consultant can brief you fully prior to your interview for the role.

After Interviews

It's important that you contact us as soon as you can after the interview to let us know how it went. The consultant will also be following up the interview with the client and will contact you as soon as they know if you have been successful. If unfortunately you are not successful the consultant will provide constructive feedback so that your interview technique improves next time.

Candidates service commitment

Registration process

We will be prompt and courteous in our greeting and explain each stage of our registration process which is a free service.

Confidentiality

The information you give us will be treated with the utmost care and confidentiality.

Understanding your requirements

We will be responsive in understanding and meeting your needs.

Accurate Information

Prior to sending you to an assignment or on a job interview we will ensure that:

1. You'll receive a comprehensive briefing
2. You are aware of, and have agreed to, the pay rate or salary
3. You are satisfied that you are able to perform the role.

Objective feedback

We will keep you informed throughout each stage of your time with us and aim to provide objective and helpful feedback after each temporary assignment or interview.

Finding our offices



Redditch (Head Office)
Unit 5 Unicorn Parade
Unicorn Hill
Redditch
Worcestershire
B97 4QR



Directions

For a map, see Contact Us on our website.

Unicorn Hill is in central Redditch just off the Redditch Ringway B4160 and two minutes walk from parking at Redditch Rail Station.

Train services terminate at Redditch Rail Station from Birmingham New Street. There are many bus services to Redditch Town centre.



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